

Cumberland Valley Equine Service

Robert H. Kraybill, D.V.M.
5060 Harmony Grove Rd
Dover, Pennsylvania 17315
717-467-5757

cvequineservice@gmail.com www.cvequine.com

Client Information

Thank you for choosing CVES for your animal's health care needs! Listed below are some considerations for your review so that your animal's healthcare concerns can be efficiently addressed.

- **Scheduling: Patients are seen by appointment.** Office telephone hours are generally Monday through Friday from 9:00 am to 5 pm. Please leave a message if office staff are unavailable to answer your call directly. We will return your call ASAP. You may contact the office anytime via [email](#) or through a fill-able form on our [website](#) to request an appointment as well.
- **Emergency Service** is available to clients in good standing. Our emergency telephone number is stated in our voicemail greeting: 717-638-9095.
- **Payment is expected at the time of service.** We accept credit cards, cash, checks, and PayPal. We do not accept CareCredit at this time. If your animal is insured you are still required to pay at time of service. **If you board your animal or are frequently unable to attend appointments for its veterinary care we require a valid credit card to remain on file with our office.** A separate authorization and consent form is available ("[New Client Form](#)") for you to fill out and submit.